Replacing the Irreplaceable: Fast Algorithms for Team Member Recommendation

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Collaboration Teams in Network

People collaborate as a team to collectively perform some complex tasks



Wuchty, Stefan, Ben Jones, and Brian Uzzi. "The Increasing Dominance of Teams in the Production of Knowledge," Science, May 2007, 316:1036-1039.

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Teams Are Everywhere

1. Film Crew



3. Research Team



2. Sports Team



4. Military Team





Research Questions

- What do high-performing teams share in common? [Uzzi+Science13]
- What drives long-term scientific impact?[Wang+Science13]
- What's the optimal design for a team in the context of network? [Lappas+KDD09, Anagnostopoulos+WWW10]



Churn of A Team Member Case 1: Employee resigns in a sales team

Case 2: Task force down in a SWAT team Case 3: Rotation tactic between benches in NBA team

Q: How to find the best alternative when a team member leaves? [This paper!]



Team Member Replacement

Problem Definition: Given: (1) A labelled social network $G := \{A, L\}$ (2) A team $G(\mathcal{T})$ (3) A team member $p \in \mathcal{T}$ Skill Indicator

Recommend: A "best" alternative $q \notin T$ to replace the person p 's role in the team G(T)



Q: who is a good candidate to replace the person to leave

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Social Studies

- Team members prefer to work with people they have worked before [Hinds+OBHDP00]
- Distributed teams perform better when members know each other [Cummings+CSCW08]
- Specific communication patterns amongst team members are critical for performance [Cataldo +CHI12]

Conjecture: The similarity should be measured in the context of the team itself



Design Objectives

Objective 1: A good candidate should have a similar skill set



New team will have similar skill set as the old team to complete the task



Design Objectives

Objective 2: A good candidate should have a similar network structure



New team will have similar network structure as the old team to collaborate effectively



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Design Objectives

The two objectives should be fulfilled simultaneously!



New team will have similar skill and communication configuration for each sub-task



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Random Walk based Graph Kernel





Graph 1

Graph 2

Details:

- 1. Compare similarity of every pair of nodes from each graph
- Eg: (1,2) vs (a, j) \rightarrow less similar
 - (1,5) vs (a,e) \rightarrow more similar
- 2. Node pair similarity is measured by random walks
- 3. Two graphs are similar if they share many similar node pairs



Random Walk based Graph Kernel



Team 1

Team 2

Remarks:

- Incorporates both attributes and structures similarity
- Ideal fit for our two design objectives simultaneously



Kronecker Product Graph w/o Attribute



One Random Walk on A_1 + \$= One Random Walk on $A_1 \otimes A_2 = A_\times$$ One Random Walk on A_2

S. V. N. Vishwanathan, Nicol N. Schraudolph, Imre Risi Kondor, and Karsten M. Borgwardt. Graph
 Kernels. Journal of Machine Learning Research, 11:1201–1242, April 2010.

RWR Graph Kernel — Formulation

Taking expectations instead of summing

$$\operatorname{Ker}(G_1, G_2) = \sum_k c^k q'_{\times} (L_{\times} A_{\times})^k L_{\times} p_{\times}$$
$$= q'_{\times} (I - cL_{\times} A_{\times})^{-1} L_{\times} p_{\times}$$

Computational challenge:

- A_{\times} is of size $n^2 \times n^2$
- Computational cost
 - **Exact methods:** $O(n^6)$ (Direct computation)
 - or $O(n^3)$ (Sylvester equation)

Approx methods: $O(n^2r^4 + mr + r^6)$ (Kang+SDM12)

- U. Kang, Hanghang Tong, Jimeng Sun. Fast Random Walk Graph Kernel. SDM 2012 - S. V. N. Vishwanathan, Nicol N. Schraudolph, Imre Risi Kondor, and Karsten M. Borgwardt. Graph Kernels. Journal of Machine Learning Research, 11:1201–1242, April 2010.

TEAMREP-BASIC

Find a new member q not in the current team that satisfies:

$$q = \arg \max_{j, j \notin \mathcal{T}} \operatorname{Ker}(G(\mathcal{T}), G(\mathcal{T}_{p \to j}))$$



One graph kernel computation for every possible candidate

- Challenge: need to compute many graph kernel overall complexity: $O(nt^3)$
- Questions:
 - Q1: how to reduce the number of graph kernels
 - Q2: how to speed up the computation for each graph kernel



Roadmap

- Motivations
- Proposed Solutions
- Experimental Results
- Conclusion



Scale-up: Candidate Filtering

Pruning Strategy: Filter out all the candidates who do not have any connections to any of the rest team members.



- **Theorem:** The pruning is safe: wont' miss any potentially good replacement
- Benefit: The number of graph kernel computations is reduced to $O(\sum_{i \in T/p} d_i)$



Speedup — Observation



Observation:

Many redundancies — the nodes and edges within the rest team members remain the same



Speedup — Approx Approach



The common part is the adjacency matrix of the rest team members



Speedup — Approx Approach Details



 $\approx y'(1 - cL_{\times}(X_{1}Y_{1}) \otimes (X_{2}Y_{2}))^{-1}L_{\times}x$ $= y'L_{\times}x + cy'L_{\times}(X_{1} \otimes X_{2})M(Y_{1} \otimes Y_{2})L_{\times}x$ $M = (I - c(\sum_{j=1}^{l}Y_{1}L_{1}^{(j)}X_{1} \otimes Y_{2}L_{2}^{(j)}X_{2}))^{-1}$ $M \text{ is of size } (r+2)^{2} \times (r+2)^{2}$

Time Complexity: $O((\sum_{i \in \mathcal{T}/p} d_i)(lt^2r + r^6))$

Original Complexity: $O(nt^3)$



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 $\left[\sum d_i \ll n, r \ll t\right]$

 $i \in \mathcal{T}/p$

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Datasets

- DBLP: For a given paper, treat co-authors as a team, use conferences as skills (e.g., WWW, KDD, etc)
- Movie: For a given movie, treat actors/actresses as a team, use movie genres as skills (e.g.,action, comedy, etc)
- NBA: team of a season, use position as skill (guard, forward, center)

Data	n	m	# of teams
DBLP	916,978	3,063,244	1,572,278
Movie	95,321	$3,\!661,\!679$	$10,\!197$
NBA	3,924	$126,\!994$	$1,\!398$



Questions

- Q1: How effective is skill + structure?
- Q2: How fast is pruning?
- Q3: How fast is proposed solution?
- Q4: How is the scalability?







User Studies

- Perform a user study with 20 people aged from 22-35
- Choose 10 papers from various fields, replace one author of each paper, run comparison methods and each recommends top five candidates
- Mix the outputs and ask users to (a) mark one best replacement (b) mark all good replacements



User Studies



Our method achieves the best average recall, precision and R@1



Author Alias Prediction

- Author Alias, e.g., Alexander J. Smola vs.
 Alex J. Smola
- For such an author, run the team replacement algorithms on papers s/he was involved
- If the other alias appears in the top-k list, treat it as *hit*





Our method achieves the highest accuracy





Pruning has dramatic speed improvement





Exact methods

Approximate methods

Our fast solutions achieve significant speed improvement



Scalability

Questions

- Q1: How effective is skill + structure?
- Q2: How fast is pruning?
- Q3: How fast is proposed solution?





TEAMREP-FAST-EXACT

TEAMREP-FAST-APPROX

Our fast solutions scale sub-linearly



Roadmap

- Motivations
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- Conclusions



Conclusions

Problem Def: Team Member Replacement

- Design Objectives: skill matching & structural matching
- Solutions: graph kernel and fast algorithms

Systems: <u>http://team-net-work.org/</u>

